

**MORE
THAN EVER,**

ORGANISATIONS NEED LEADERS WHO CAN INFLUENCE AND ENCOURAGE THE PEOPLE AROUND THEM.. KNOWING HOW TO LISTEN, PROVIDE FEEDBACK, AND COACH ARE ALL ESSENTIAL ELEMENTS POWERFUL CONVERSATIONS

THE ABILITY TO HAVE POWERFUL CONVERSATIONS IS AN ESSENTIAL FOUNDATION FOR ALL WHO WANT TO LEAD AND MANAGE OTHERS. THIS ONE-DAY WORKSHOP WILL EQUIP YOU WITH SOME OF THE PRACTICAL SKILLS NEEDED TO BRING OUT THE BEST IN OTHERS.

**DO YOU
WISH**
YOU COULD HAVE
THE KIND OF
CONVERSATIONS
THAT WOULD BRING
OUT THE BEST
IN THOSE AROUND YOU?

**POWERFUL
CONVERSATIONS**

A
TWO-DAY
INTERACTIVE
WORKSHOP



CONTACT

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POWERFUL CONVERSATIONS

A TWO-DAY INTERACTIVE WORKSHOP

BENEFITS OF ATTENDING

PARTICIPANTS WILL LEARN SKILLS THAT CONTRIBUTE TO HAVING THE POWERFUL CONVERSATIONS TO PROMOTE PERSONAL AWARENESS, SITUATIONAL UNDERSTANDING, PERSONAL DEVELOPMENT AND BEHAVIOURAL CHANGE. THIS ONE-DAY WORKSHOP WILL EQUIP YOU TO:

- ◇ LISTEN EFFECTIVELY AND PROVIDE DIFFICULT FEEDBACK
- ◇ ASK INSIGHTFUL QUESTIONS TO HELP CREATE A LEARNING DIALOGUE
- ◇ UNDERSTAND HIDDEN ISSUES THAT MAY DRIVE THE BEHAVIOUR OF OTHERS
- ◇ COACH SKILLFULLY TO BRING ABOUT TRANSFORMATIONAL CHANGE
- ◇ BE AWARE OF YOUR OWN BIASES WHEN ENGAGING IN DIFFICULT CONVERSATION
- ◇ AVOID MISUNDERSTANDING AND DEFUSE HIGH EMOTION
- ◇ IDENTIFY TRAPS TO THINKING THAT IMPAIR THE PROCESS OF LEADERSHIP DISCERNMENT
- ◇ IMPROVE YOUR CONFIDENCE AND ABILITY TO RESPOND CONSTRUCTIVELY TO CONFLICT IN THE FACE OF STRONG EMOTION



WORKSHOP FORMAT

ACOM WORKSHOPS ARE ENGAGING, INTERACTIVE LEARNING EXPERIENCES. FEATURING A BALANCE OF PRESENTATION, DISCUSSION, ROLE-PLAY AND PROBLEM-BASED LEARNING OUR LEARNING APPROACH IS NOT JUST ENJOYABLE, BUT HELPS YOU LEARN AND APPLY THE KEY PRINCIPLES OF EFFECTIVE, POWERFUL CONVERSATIONS.



THE WORKSHOP IS LED BY THE FOLLOWING FACILITATORS:



MURRAY BINGHAM

HAS OVER 20 YEARS EXPERIENCE LEADING, BUILDING AND MANAGING TEAMS. HE USES A COLLABORATIVE APPROACH,

EMPOWERING TEAMS TO COMPLETE THEIR TASKS AND BY MENTORING FUTURE TEAM LEADERS. MURRAY HAS WORKED FOR NUMEROUS GOVERNMENT AGENCIES IN THE DELIVERY OF EXECUTIVE DEVELOPMENT PROGRAMS. HE CURRENTLY WORKS PART-TIME AS THE CO-ORDINATOR OF CHAPLAINS FOR CHURCHES OF CHRIST IN NSW.



STEPHEN HEALEY

HAS SIGNIFICANT EXPERIENCE AND QUALIFICATIONS IN KNOWLEDGE AND LEARNING SYSTEMS, TRAINING DESIGN AND

DELIVERY. HE HAS DESIGNED AND CONDUCTED NUMEROUS TRAINING EVENTS AND PROCESSES. STEPHEN HAS SUCCESSFULLY MANAGED MAJOR ORGANISATIONAL REVIEWS, A RANGE OF COMPLEX PROJECTS, AND STRUCTURAL CHANGE PROCESSES BOTH IN AUSTRALIA AND OVERSEAS.